

imageRUNNER ADVANCE DX C3800 Series

Print up to 35 ppm (BW/colour)

Scan up to 270 ipm (300 dpi) (BW/colour, duplex)

Print up to 12" × 18"

2,300-sheet maximum paper capacity

Canon's comprehensive portfolio of imageRUNNER ADVANCE DX multifunction printers and integrated solutions can help **simplify** the end user experience and management of technology, better **control** sensitive information and print-related costs, and help ensure that technology investments proactively **evolve** with changing needs.

Colour
Low- to Mid-volume
Multifunction



WORKFLOW EFFICIENCY

- 10.1" intuitive touchscreen with smartphone-like usability.
- A unique, customized experience tailored to individual preferences using My ADVANCE.
- Supports mobile solutions and integration with many popular cloud services like Google Drive!
- Scan and convert documents to searchable digital files in a variety of file formats.
- Integration with Canon and various third-party software with embedded application platform.
- Hot Folders allow users to drag and drop a file into a hot folder, and automatically print with predefined settings such as number of copies and finishing requirements.



SECURITY

- Advanced standard security feature set to help safeguard sensitive information and assist in regulatory compliance.
- Integrates with existing, third-party SIEM*2 systems to help provide real-time, comprehensive insights into potential threats to the network and printers.
- Technology to verify that the device boot process, firmware, and applications initialize without alteration at startup. McAfee Embedded Control³ utilizes a whitelist to protect against malware and tampering of firmware and applications.
- Security policy settings can be controlled with a dedicated password, configured from a central location, and exported to other supported devices.
- Control access to the device and specific features, using a host of flexible authentication methods—PIN code, user name/password, or card access.⁴



QUALITY AND RELIABILITY

- Canon's signature reliability and engine technologies help keep productivity high and minimize the impact on support resources.
- Outstanding imaging technologies and toner allow for consistently striking images, thanks to Canon's V² colour profile.
- Designed to achieve maximum uptime with status notifications that help keep supplies replenished and intuitive maintenance videos for consumables replacement.
- imageRUNNER ADVANCE models have received many awards and recognition from leading industry analysts, often referencing strong reliability.



DEVICE AND FLEET MANAGEMENT

- Designed for quick, easy deployment.
- Remote diagnostics and parts life management for proactive maintenance and rapid fixes.
- Easy and intuitive to monitor device status and consumable levels, turn off devices remotely, observe meter readings, manage settings, and implement security policies.
- Common firmware and regular updates with Unified Firmware Platform (UFP) for continuous improvements and consistency across a fleet.



COST MANAGEMENT

- Track and assess print, copy, scan, and fax usage and allocate costs to departments or projects.
- Apply print policies and restrict usage by user to help reduce unnecessary printing and contribute to cost efficiency.
- Standard cloud-based solution provides a centralized dashboard with up-to-the-minute insights into printer activity.
- Upgrade to uniFLOW server or cloud-based solutions for full accounting and reporting for compatible Canon and third-party devices, pull printing, job routing, and powerful scan workflows.

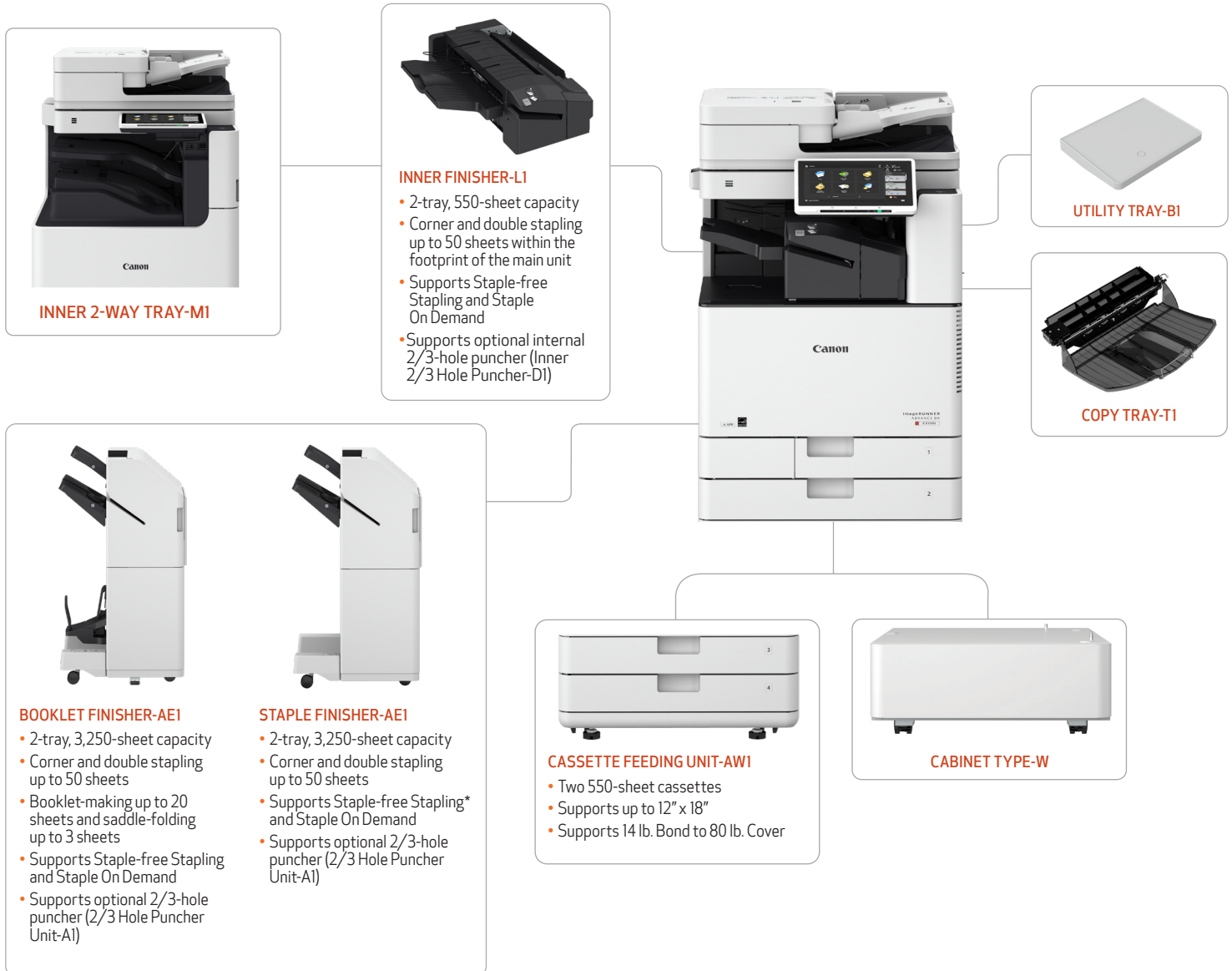


SUSTAINABILITY

- A combination of fusing technologies and low-melting-point toner minimizes power requirements and helps achieve low energy consumption.
- Encourage environmentally conscious work practices by enabling multiple settings that can help save paper and energy.
- ENERGY STAR® certified.

CONFIGURATION OPTIONS

imageRUNNER ADVANCE DX C3800 Series



* Staple-Free stapling, up to 10 pages of 17 lb. Bond.

Main Unit

Type

Colour Laser Multifunctional

Core Functions

Standard: Print, Copy, Scan, Send, Store
Optional: Fax

Processor

1.8 GHz Dual Core Processor

Control Panel

10.1" TFT LCD WSVGA Colour Touch-panel

Memory

3.5 GB RAM

Solid State Drive

Standard: 256 GB/Maximum: 1 TB

Interface Connection

Network: 1000Base-T/100Base-TX/10Base-T,
Wireless LAN (IEEE 802.11 b/g/n)

Optional: NFC, Bluetooth Low Energy

Others

Standard: USB 2.0 x1 (Host), USB 3.0 x1 (Host),
USB 2.0 x1 (Device)

Optional: Copy Control Interface

Paper Capacity (LTR, 20 lb. Bond)

Standard: 1,200 Sheets
Maximum: 2,300 Sheets

Paper Sources (LTR, 20 lb. Bond)

Standard: Dual 550-sheet Paper Cassettes, 100-sheet
Multipurpose Tray

Optional: Dual 550-sheet Paper Cassettes
(Cassette Feeding Unit-AW1)

Paper Output Capacity (LTR, 20 lb. Bond)

Standard: 250 Sheets

Maximum: 3,450 Sheets
(with Staple Finisher-AE1/Booklet Finisher-AE1 and Copy Tray-T1)

Finishing Capabilities

Standard: Collate, Group

With Finishers: Collate, Group, Offset, Staple, Saddle-Stitch,
Hole Punch, Eco Staple, Staple On Demand

Supported Media Types

Multi-purpose Tray: Thin, Plain, Heavy, Recycled, Coated, Colour,
Tracing, Bond, Transparency, Label, Pre-punched, Envelope, Letterhead

Upper Cassette: Thin, Plain, Heavy, Recycled, Colour, Tracing,
Bond, Transparency, Pre-punched, Envelope, Letterhead

Lower Cassette: Thin, Plain, Heavy, Recycled, Colour, Bond,
Transparency, Pre-punched, Envelope⁵, Letterhead

Supported Media Sizes

Multi-purpose Tray: 12"x18", 11"x17", Legal, Letter, Letter-R,
Executive, Statement, Statement-R
Custom Size/Free Size: 4" x 5-7/8" to
12" x 18", Envelopes (COM10 No.10, Monarch,
ISO-C5, DL), Envelope Custom Size (3-7/8" x
3-7/8" to 12-5/8" x 18")

Upper Cassette: Letter, Executive, Statement-R
Custom Size (4-1/8" x 5-7/8" to 11-3/4" x
8-1/2"), Envelopes (ISO-C5)

Lower Cassette: 12" x 18", 11" x 17", Legal, Letter, Letter-R,
Executive, Statement-R, Custom Size (4-1/8"
x 5-7/8" to 12" x 18"), Envelopes⁶ (COM10
No.10, Monarch, DL)

Supported Media Weights

Cassettes: 14 lb. Bond to 140 lb. Index (52 to 256 g/m²)

Multipurpose Tray: 14 lb. Bond to 110 lb. Cover (52 to 300 g/m²)

Duplexing: 14 lb. Bond to 80 lb. Cover (52 to 220 g/m²)

Print/Copy Speed (BW and Colour)

C3835i: Up to 35 ppm (Letter); Up to 23 ppm
(Letter-R); Up to 17 ppm (Legal/11" x 17")

C3830i: Up to 30 ppm (Letter); Up to 20 ppm
(Letter-R); Up to 15 ppm (Legal/11" x 17")

C3826i: Up to 26 ppm (Letter); Up to 20 ppm
(Letter-R); Up to 15 ppm (Legal/11" x 17")

Warm-up Time

From Power On: Approx. 10 Seconds⁵

From Sleep: Approx. 10 Seconds⁷

Mode:

Quick Startup: Approx. 4 Seconds⁸

Mode:

Dimensions (W x D x H)

22-1/4" x 28-1/2" x 35-3/8" (565 mm x 722 mm x 897 mm)⁹

Installation Space (W x D)

Basic: 38-1/2" x 44-1/8" (978 mm x 1119 mm)¹⁰

Fully

Configured: 65" x 44-1/8" (1651 mm x 1119 mm)¹¹

Weight

Approx. 185.2 lb. (84 kg)¹²

Print Specifications

Print Resolution (dpi)

1200 x 600, 1200 x 1200

Standard Page Description Languages

UFR II, PCL[®]6, Adobe[®] PS[®] 3

Supported File Types

PDF, TIFF, JPEG, EPS, XPS

Printing from Mobile Devices and Cloud-based Services

A range of standard and optional software and MEAP-based solutions (including AirPrint, Mopria, Universal Print by Microsoft[®], Canon PRINT Business, and uniFLOW Online) are available to provide printing from mobile devices or internet-connected devices and cloud-based services depending on your requirements. Please contact your sales representative for further information.

Fonts

PCL: 93 Roman, 10 Bitmap fonts, 2 OCR fonts,
Andalé Mono WT J/K/S/T (Japanese,
Korean, Simplified and Traditional Chinese)¹³
Barcode Fonts¹⁴

PS: 136 Roman

Operating System¹⁵

UFR II/PS: Windows[®] 8.1/10/Server2012/Server 2012
R2/Server 2016/Server 2019, Mac OS X
(10.11 or later)

PCL: Windows[®] 8.1/10/Server 2012/Server 2012
R2/Server 2016/Server 2019

PPD: Windows[®] 8.1/10, Mac OS X (10.11 or later)

Copy Specifications

First-Copy-Out Time (LTR)

C3835i: Approx. 5.5 seconds (BW)/
7.4 seconds (Colour)

C3830i/ C3826i: Approx. 6.1 seconds (BW)/
8.4 seconds (Colour)

Copy Resolution (dpi)

600 x 600

Multiple Copies

Up to 999

Magnification

25%-400% (1% Increments)

Preset Reduction/Enlargement

25%, 50%, 64%, 73%, 78%, 100% (1:1), 121%, 129%, 200%,
400%

Scan Specifications

Type

Single-pass Duplexing Automatic Document Feeder¹⁶

Document Feeder Paper Capacity

Up to 200 Sheets (20 lb. Bond)

Document Feeder Supported Media Sizes

11" x 17", Legal, Letter, Letter-R, Statement, Statement-R,
Custom Size: 2-3/4" x 5-1/2" to 12" x 17" (69.9 mm x 139.7 mm
to 304.8 mm x 431.8 mm)

Document Feeder Supported Media Weights

BW/Colour

Original: 13.3 lb. Bond to 80 lb. Cover (50 to 220 g/m²)

Platen Acceptable Originals

Sheet, Book, 3-Dimensional Objects

Platen Maximum Scanning Size

Up to 11-3/4" x 17" (297.0 mm x 431.8 mm)

Pull Scan

Colour Network ScanGear2 for both Twain and WIA
Supported OS: Windows[®] 8.1/10/Server 2012/Server 2012
R2/Server 2016

Scan Resolution (dpi)

Scan for Copy: 600 x 600

Scan for Send: Push (600 x 600), SMB/FTP/WebDAV,
Pull (600 x 600)

Scan for Fax: 600 x 600

Scan to Mobile Devices and Cloud-based Services

A range of solutions is available to provide scanning to mobile devices and cloud-based services depending on your requirements.

Scan Speed (LTR) (BW/CL)

Single-sided: 135 ipm (300 dpi)/80 ipm (600 dpi)

Scanning:

Double-sided: 270 ipm (300 dpi)/160/90 ipm (600 dpi)

Scanning:

Send Specifications

Destination

Standard: E-mail/Internet FAX (SMTP), SMB 3.0, FTP,
WebDAV, Mail Box

Optional: Super G3 FAX, IP Fax

Address Book

LDAP (2,000)/Local (1,600)/Speed Dial (200)

Send Resolution (dpi)

Push: Up to 600 x 600 dpi

Pull: Up to 600 x 600 dpi

Communication Protocol

File: FTP (TCP/IP), SMB 3.0 (TCP/IP), WebDAV

Email: SMTP, POP3

File Format

TIFF, JPEG, PDF(Compact, Searchable, Apply Policy,
Optimize for Web, PDF/A-1b, Trace & Smooth, Encrypted,
Device Signature, User Signature), XPS (Compact,
Searchable, Device Signature, User Signature), Office Open
XML (PowerPoint, Word)

Fax Specifications

Maximum Number of Connection Lines

2

Modem Speed

Super G3: 33.6 Kbps

G3: 14.4 Kbps

Compression Method

MH, MR, MMR, JBIG

Resolution (dpi)

400 x 400, 200 x 400, 200 x 200, 200 x 100

Sending/Receiving Size

Statement-R to 11" x 17"

Fax Memory

Up to 30,000 Pages (2,000 Jobs)

Speed Dials

Max. 200

Group Dials/Destinations

Max. 199 Dials

Sequential Broadcast

Max. 256 Addresses

Memory Backup

Yes

Store Specifications

Box (Number Supported)

100 User In-boxes, 1 Memory RX In-box, 50 Confidential Fax In-boxes, Maximum 10,000 Pages (2,000 Jobs Stored)

Advanced Box

Communication Protocol: SMB or WebDAV Supported
Client PC: Windows (Windows 8.1/10)
Concurrent Connections (Max.):
SMB: 64
WebDAV: 3 (Active Sessions)

Advanced Box Available Disc Space

Standard: 16 GB (With Option: max. 480 GB)

Security Specifications

Authentication and Access Control

User Authentication (Picture Login, Picture and PIN Login, Card Login, Username and Password Login, Function Level Login, Mobile Login), Department ID Authentication (Department ID and PIN Login, Function Level Login), uniFLOW Online Express¹⁷ (PIN Login, Picture Login, Picture and PIN Login, Card Login, Card and PIN Login, Username and Password Login, Department ID and PIN Login, Function Level Login), Access Management System (Access Control)

Document Security

Print Security (Secure Print, Encrypted Secure Print, Forced Hold Printing, uniFLOW Secure Print¹⁸), Receive Data Security (Confidential Fax Inbox Forwarding Received Documents Automatically), Scan Security (Encrypted PDF, Device Signature PDF/XPS, User Signature PDF/XPS, Adobe LiveCycle[®] Rights Management ES2.5 Integration), BOX Security (Mail Box Password Protected, Advanced Space Access Control), Send Data Security (Setting for requesting password input per transmission, Restricted E-mail/File send functions, Confirming FAX number, Allow/Restrict Fax Driver Transmissions, Allow/Restrict Sending from History, S/MIME Support), Document Tracking (Secure Watermark)

Network Security

TLS 1.3, IPSec, IEEE802.1X authentication, SNMP V3.0, Firewall Functionality (IP/MAC Address Filtering), Dual Network Support (Wired LAN/Wireless LAN, Wired LAN/Wired LAN), Disabling Unused Functions (Enabling/Disabling Protocols/Applications, Enabling/Disabling Remote UI, Enabling/Disabling USB Interface), Communication Line Separation (G3 FAX, USB Port, Advanced Space, Scan and Send-Virus Concerns for E-mail Reception)

Device Security

Protecting SSD Data [SSD Data Encryption (FIPS140-2 Validated), SSD Lock], Standard SSD Initialize, Trusted Platform Module (TPM), Job Log Conceal Function, Protecting MFP Software Integrity, Checking MFD Software Integrity (Verify System at Startup, Runtime Intrusion Detection)

Device Management and Auditing

Administrator Password, Digital Certificate and Key Management, Audit Log, Cooperating with External Security Audit System (Security Information and Event Management), Image Data Logging, Security Policy Setting

Environmental Specifications

Operating Environment

Temperature: 50 to 86 °F
Humidity: 20 to 80 % RH (Relative Humidity)

Power Requirements

110V-127V, 60Hz, 8.5A

Power Consumption

Maximum: Approx. 1,500 W
Standby: Approx. 43.9 W¹⁹
Sleep Mode: Approx. 0.8 W²⁰
Typical Electricity Consumption (TEC) Rating²¹
C3835i: 0.38 kWh
C3830i: 0.34 kWh
C3826i: 0.30 kWh

Standards

ENERGY STAR[®] Certified

Consumables

Toner²²

GPR-53 Toner BK/C/M/Y
GPR-53L Toner C/M/Y

Toner Yield (Estimated @ 5% Coverage)

GPR-53 Toner
BK: 36,000 pages
GPR-53 Toner
C/M/Y: 19,000 pages
GPR-53L Toner
C/M/Y: 8,500 pages

- ¹ Subscription to a third-party cloud service required. Subject to third-party cloud service providers' Terms and Conditions.
² Third-party SIEM system required. Subject to third-party SIEM system's Terms and Conditions. Canon cannot ensure compatibility with all third-party SIEM systems.
³ This feature is off by default and must be turned on by the user. Warm-up times are affected once turned on.
⁴ Requires additional option.
⁵ Envelope Feeder Attachment A (standard) is required.
⁶ Time from device power-on until copy ready (not print reservation).
⁷ Time from exiting Sleep mode to when printing is operational.
⁸ Time from device power-on to when the copy icon appears and is enabled to operate on the touch panel display.
⁹ Includes Single Pass DADF.
¹⁰ With right cover open + Multi-purpose tray extension extended + paper cassette open.
¹¹ Includes Staple Finisher-AE1/Booklet Finisher-AE1 + Copy Tray-T1 extension extended + paper cassette open.
¹² Includes toner.
¹³ Requires the optional PCL International Font Set-A1.
¹⁴ Requires the optional Barcode Printer Kit-D1.
¹⁵ Other operating systems and environments, including AS/400, UNIX, Linux, and Citrix, may be supported. Some solutions are chargeable. SAP Device Types are available via the SAP Market Place. For more information, contact your sales representative.
¹⁶ Detect Feeder Multi Sheet Feed is supported.
¹⁷ No charge for this solution; however, activation is required.
¹⁸ Requires uniFLOW Online/uniFLOW.
¹⁹ Reference value (measured one unit).
²⁰ 0.8 W Sleep mode not available in all circumstances due to certain settings.
²¹ Based on ENERGY STAR Product Specification for Imaging Equipment Version 3.0.
²² GPR-53L Toner also available for Colour (C, M, Y). Yield (estimated @ 5% coverage) is 8,500 images.

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